**2020 EO KEPi Cancellation**

**Frequently Asked Questions**

1. **How do I sign up for a refund/defer my registration to the following year?**

For refunds or to use your registration funds on a future Executive Education event, please fill out this [form](https://surveys.eonetwork.org/view.php?id=1197830).

1. **How long will my refund take?**

Please allow 14 business days for wires to be processed.

1. **Will EO reimburse travel costs related to KEPi (airfare, Ashridge House stay, etc)?**

EO will refund the registration fees only.

These following expenses are not part of the registration fee and were the responsibility of the attendee per the original KEPi registration policy.

* Air transportation
* Hotel accommodations
* Optional meals
* Personal incidentals
* Visa/travel documentation costs
* Other expenses not included in the KEPi registration fee

**Please be on the lookout for programme information in the coming days.**