



Entrepreneurs'  
Organization

# GLCx Momentum

FREQUENTLY ASKED QUESTIONS

# Frequently Asked Questions

## WHERE CAN I REGISTER?

Registration can be found here: <https://www.eonetwork.org/member/glcx-2021-registration>

## WHEN IS THE EVENT?

April 7-9, 2021

## WHO CAN REGISTER?

GLCx Momentum is open for the entire EO community: Members, Accelerator participants, GSEA participants, SLPs, Chapter Staff, and EO Staff.

## HOW MUCH DOES IT COST?

GLCx is complimentary to the EO community.

## WHERE IS GLCX TAKING PLACE?

GLCx will take place on the Swapcard platform <https://eoglc.app.swapcard.com/event/global-leadership-conference-1>. Some activities may be held on Zoom.

## HOW TO ACCESS THE EVENT?

Please register to the event. Once you receive your unique link, you can access the event website or app.

## WHERE CAN I DOWNLOAD THE APP?

**Android:** <https://play.google.com/store/apps/details?id=com.swapcard.apps.android.eoglc>

**iOS:** <https://apps.apple.com/app/eo-glcx-momentum/id1558879683>

## IS TRANSLATION AVAILABLE?

Yes, general sessions and breakout sessions will be available in Chinese (Mandarin), Japanese, Portuguese, and Spanish. The Swapcard platform also offers translated site interface for ease of access.

## THE SESSIONS ARE NOT SUITABLE FOR MY TIME ZONE. IS THERE GOING TO BE A REPLAY?

Sessions will be played back to accommodate the time on the other side of the world. Some breakout sessions will also be offered twice.

## WILL THE SESSIONS BE AVAILABLE AFTER GLCX?

Yes, and they will be available on the EO Learning Platform <https://lms.eonetwork.org/> after GLCx. Access will be exclusive to EO members, Accelerator participants, Chapter staff and EO staff.

## I NEED MORE INFORMATION ABOUT THE CHAPTER OFFICE TRAININGS

Please refer to this page <https://events.eonetwork.org/2021glc/chapter-officer-training/>



## I AM REGISTERED AND I'M ON THE EVENT WEBSITE BUT I CAN'T SEE ANYTHING.

Please click the login button:



## I NEED MORE HELP IN NAVIGATING THE PLATFORM.

If you have an account already, please refer to the Help Desk:

<https://eoglc.app.swapcard.com/event/global-leadership-conference-1/exhibitors/RXZlbnRWaWV3XzE1MzE5Ng%3D%3D?search=> Chat support will be available 24/7 on 7-9 April.

## FOR FURTHER QUESTIONS NOT COVERED HERE, PLEASE REFER TO THE FOLLOWING:

Registration and General Event questions: [events@eonetwork.org](mailto:events@eonetwork.org)

Swapcard Platform Assistance: Help Desk from **7-9 April**, <https://www.swapcard.com/contact/> from 6 April and 10 April.

Technical Assistance regarding the Streams/Broadcast: [glctechsupport@helloendless.com](mailto:glctechsupport@helloendless.com)

